



# Compliance Connect

## Tips for Using the Audit, Compliance and Privacy (ACP) Hotline

START

Report through 24/7, confidential, Online Portal:  
[hotline.unchealthcare.org/](https://hotline.unchealthcare.org/) OR  
Phone: 800-362-2921

To access the online portal scan the QR code



The hotline is confidential and information is collected by a third party who enters information that is routed to the appropriate ACP staff

Tips for using the ACP Hotline



ACP staff follow-up and resolve cases with appropriate individuals and departments



ACP staff and appropriate leadership investigate



The hotline is the method to report and communicate with ACP anonymously



To become a "Best in Class" Audit, Compliance and Privacy Services department, by providing exceptional service and value to UNC Health

For more information on ACP Services, please visit <https://unchcs.intranet.unchealthcare.org/dept/ACP>.

